

How to submit a complaint to the Akron Regional Air Quality Management District (ARAQMD)

Why? Because ARAQMD is the regulatory authority over air polluting facilities in Akron.

1. Visit <https://www.scph.org/air-quality/complaints-0>
2. Click “please fill out this form.”
 - a. **OR call 330-375-2480**
 - b. **NOTE:** This complaint submission will be a public record, according to the Ohio Public Records and Open Meeting Laws, and all information provided will be handled accordingly.
3. Fill out the form and click “Next.”
4. Follow all prompts until the form says you have successfully submitted the form.

When contacting ARAQMD, be prepared provide the following information:

1. Name & Address where you believe the air quality issue originates.
 - a. **NAME THE FACILITY: Alterra Energy at 1200 E Waterloo Rd.**
2. Your name & contact information should they need to ask you some more questions in their investigation. (Not required, but helpful.)
3. When the air quality issue has most recently occurred, or when the inspector would be most likely to observe the issue.
 - a. For example, the time of day and how long it lasted
4. Detailed description of the situation you are experiencing.
 - a. Especially if you notice changes to your physical health (headaches, cough, dizziness, itchy eyes, etc.)

Talking Points for Complaints:

- Include sensory details: SMELLS, NOISE, SMOKE, WATER QUALITY – these are all valid and alarming pieces of information for regulatory agencies.
- If you are comfortable, include your story **ESPECIALLY** effects on your health and the health of your family.
- Include the frequency of bad smells, sights, noises, etc. and, if you have filed a complaint before, note how many times you have complained and how many times you have received a response to your complaint.
 - (If you have complained more than once and never received a response, SAY THAT!)